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AMENDMENTS TO THE CLAIMS

Please amend the claims as follows.

1. (Original) A monitoring system for monitoring a video/audio signal transmitted from a transmission source to a transmission destination, the system comprising:

a step of storing the video/audio signal transmitted from the transmission source to the transmission destination repeatedly for a predetermined time period;

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a step of comparing a first characteristic amount extracted from the video/audio signal before the transmission and a second characteristic amount extracted from the video/audio signal after the transmission in real time;

a step of determining an error occurrence when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount; and

a step of transmitting the stored video/audio signal to a predetermined destination when an error occurrence is determined.

- 2. (Original) The monitoring system according to claim 1, wherein the second characteristic amount to be used for comparison and the stored video/audio signal are transmitted from the transmission destination to the transmission source through the Internet.
- 3. (Currently Amended) The monitoring system according to claim 1 or claim 2, wherein the stored video/audio signal is used for analyzing the error.
- 4. (Currently Amended) The monitoring system according to any one of claim[[s]] 1 to 3, wherein the error is an image freeze phenomenon.
- 5. (Currently Amended) The monitoring system according to any one of claim[[s]] 1 to 4, wherein the error is a blackout phenomenon.

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6. (Currently Amended) The monitoring system according to any one of claim[[s]] 1 to 5, wherein the error is an audio mute phenomenon.

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- 7. (Currently Amended) The monitoring system according to any one of claim[[s]] 1 to 6, wherein the error is an audio failure phenomenon.
- 8. (Currently Amended) The monitoring system according to any one of claim[[s]] 1 to -7, wherein the error is a video/audio mismatching phenomenon.
- 9. (Currently Amended) The monitoring system according to any one of claim[[s]] 1 to 8, wherein the error is an irregular frame phenomenon.
- 10. (Currently Amended) The monitoring system according to any one of claim[[s]] 1 to 9, wherein the video/audio signal transmitted to the transmission destination is corrected when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount.
- 11. (New) The monitoring system according to claim 2, wherein the stored video/audio signal is used for analyzing the error.
- 12. (New) The monitoring system according to claim 2, wherein the error is an image freeze phenomenon, a blackout phenomenon, an audio mute phenomenon, an audio failure phenomenon, a video/audio mismatching phenomenon, or an irregular frame phenomenon.
- 13. (New) The monitoring system according to claim 3, wherein the error is an image freeze phenomenon, a blackout phenomenon, an audio mute phenomenon, an audio failure phenomenon, a video/audio mismatching phenomenon, or an irregular frame phenomenon.
- 14. (New) The monitoring system according claim 2, wherein the video/audio signal transmitted to the transmission destination is corrected when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount.

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15. (New) The monitoring system according claim 3, wherein the video/audio signal transmitted to the transmission destination is corrected when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount.

- 16. (New) The monitoring system according claim 11, wherein the video/audio signal transmitted to the transmission destination is corrected when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount.
- 17. (New) The monitoring system according claim 4, wherein the video/audio signal transmitted to the transmission destination is corrected when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount.
- 18. (New) The monitoring system according claim 5, wherein the video/audio signal transmitted to the transmission destination is corrected when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount.
- 19. (New) The monitoring system according claim 6, wherein the video/audio signal transmitted to the transmission destination is corrected when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount.
- 20. (New) The monitoring system according claim 7, wherein the video/audio signal transmitted to the transmission destination is corrected when there is a difference of a predetermined value or more between the first characteristic amount and the second characteristic amount.

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